



COMPANY PROFILE

ORIGIN NEPAL CONECTING WORLD



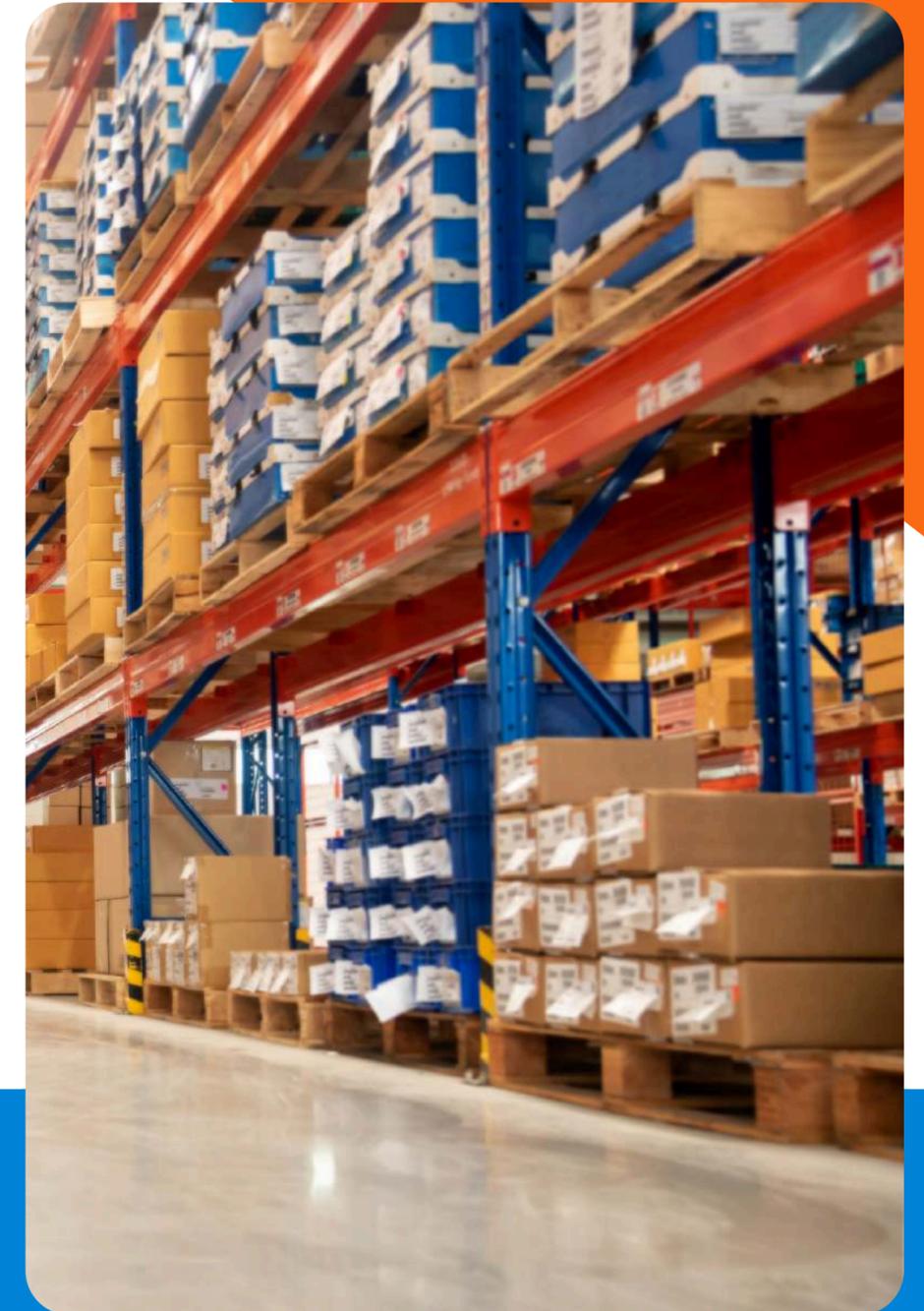
www.reliablecargo.com.np



Company Overview

Reliable Cargo Pvt. Ltd is a premier logistics and freight forwarding company based in Kathmandu, Nepal, offering comprehensive cargo, courier, and transportation solutions both domestically and internationally. With a strong global network and a commitment to excellence, Reliable Cargo has established itself as a trusted partner for businesses, individuals, and organizations looking for efficient and secure logistics services.

With 17+ years of industry experience, we combine local expertise with global logistics reach to serve our clients with professionalism and care. Our team is driven by customer satisfaction, embracing innovation, integrity, and operational excellence in every shipment we handle.





Message from the MD

As we move forward into the next phase of our journey, our commitment remains rooted in the values that have guided our company since its inception. At the same time, we continue to embrace modern technologies and innovative approaches to ensure that our customers receive services that meet the highest international standards. I would like to sincerely thank our valued customers and partners for their continued trust and support. Your confidence in our services inspires us to strive for excellence every day.

We will continue to focus on delivering cost-effective, reliable, and efficient freight forwarding and logistics solutions, strengthening our position as one of the most competent and dependable service providers in the industry. I look forward to your continued partnership and support in the years ahead.

A handwritten signature in black ink, appearing to read 'Krishna Panta', written over a light grey rectangular background.

Krishna Panta
Managing Director

Our Vision & Mission



Our Vision

To be Nepal's leading and most trusted logistics provider, recognized for integrity, operational excellence, and seamless global cargo and supply chain solutions that connect businesses to the world.



Our Mission

To deliver safe, secure, and timely cargo services across domestic and international markets while providing customized logistics solutions, maintaining transparent and competitive pricing, and building long-term partnerships founded on trust, reliability, and consistent performance.

Our Services



Reliable Cargo Nepal provides comprehensive logistics and freight forwarding solutions across Nepal and internationally, including air freight, ocean freight (FCL & LCL), road and rail transport, cargo and courier services, door-to-door delivery, customs clearance, documentation, and secure warehousing, ensuring fast, reliable, and cost-effective shipping with seamless end-to-end supply chain management.



Air Transport

Fast and efficient air freight solutions for urgent shipments and global connectivity.



Ocean Transport

Cost-effective sea freight services including Full Container Load (FCL) and Less than Container Load (LCL) options.



Road & Rail Transport

Seamless land transportation across Nepal and cross-border routes, ensuring safe and reliable cargo movement.



Customs Clearance & Documentation

Expert assistance in documentation and customs procedures to ensure seamless import/export operations.



Door-to-Door Delivery & Packaging

Convenient pickup and delivery services for businesses and individuals, with complete logistics support from origin to destination. Professional packaging ensures goods are safely packed and protected during transport.



Warehousing & Storage

Safe and secure warehousing facilities for short-term or long-term storage of goods.

Why Choose Us?



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Proven Experience

Over 17 years serving the logistics industry with consistent performance.



Global Network

Partnerships with leading couriers and freight carriers worldwide.



Real Time Tracking

Real-time updates from pickup to delivery



Secure Handling

High standards for packaging, tracking, and cargo security.



Customer Focus

Personalized service with proactive communication.



Transparent Processes

Clear pricing, documentation, and tracking systems.



Our Partners

Reliable Cargo Nepal proudly collaborates with trusted **domestic and international** partners to provide seamless, reliable, and cost-effective logistics solutions. Our partnership network strengthens our commitment to timely delivery, secure handling, and exceptional customer service, making Reliable Cargo Nepal your trusted logistics partner.

FedEx



dpd

GLS
corriere espresso



DSV

SAGAWA

TOLL

SKYNET
WORLDWIDE EXPRESS

aramex

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Client Testimonial



50,000 +
Satisfied Customer

 **Srijana Baral**
10 reviews · 6 photos

★★★★★ 2 months ago

Thank you so much Reliable cargo team for delivering my parcel from Pokhara safely at my doorstep in the UK. I strongly recommend this cargo service for safe and reliable delivery!! This is one of the safest and convenient cargo !!!

 **River Fun Zip Line**
1 review · 2 photos

★★★★★ a year ago

If you are looking for the best cargo service in Nepal than this a place you find best customer service with great customer support.
I recommend without hesitation.

 **SLIFESHOP INC.**
6 reviews

★★★★★ a year ago

Krishna went above and beyond for my shipment and also is a nice trustworthy friend in Nepal! Best prices and services. Received my shipment to Canada safely! Thank you for everything!

 **Sagun Pant**
3 reviews

★★★★★ 2 years ago

Exceptional international cargo courier service! Loved its service and costumer care. Swift, reliable, and hassle-free. Highly recommended for all shipping needs."

 **Neetika Budhathoki**
3 reviews

★★★★★ 2 months ago

Great service! My package came on time and everything was well protected. Definitely recommended.

 **David W**
Local Guide · 73 reviews · 14 photos

★★★★★ 4 years ago

I have been working with Reliable Cargo for many years. We are very happy with their professional work and quick response. 5 Stars + . We do very large shipments with them and things have been great. Thank you !

 **arbin thapaaa**
Local Guide · 14 reviews · 13 photos

★★★★★ 6 months ago

Got my parcel within 5 working days in Australia. Super safe and fast.

 **Rhea Bhattarai**
1 review

★★★★★ a year ago

Very good staff and outstanding courier service. 100% satisfied.

 **rojita acharya**
1 review

★★★★★ a month ago

Fast, safe, and hassle-free delivery every time. Highly recommended for anyone looking for trustworthy cargo services.Staffs were very generous .

 **bidur adhikari**
4 reviews

★★★★★ a year ago

Reliable Cargo Courier truly lives up to its name,Their service is punctual, professional, and affordable. I had a seamless experience, with timely updates and careful handling of my package. Their wide network and real-time tracking provide peace of mind. Highly recommend them for dependable cargo service in Nepal.

 **Ashish Tripathi**
3 reviews

★★★★★ 6 months ago

"Reliable Cargo truly lives up to its name! Fast, safe, and hassle-free delivery every time. Highly recommended for anyone looking for trustworthy cargo services."

 **Andy Morrow**
1 review

★★★★★ a year ago

Very professional. World class, really. A gem of a place, in a somewhat confusing world...

 **Suraksha Rimal**
5 reviews

★★★★★ 7 months ago

Excellent Courier Service!!!!
Very good service fast and professional. I received my courier in Australia earlier than expected, and the tracking updates were clear, and the entire process was smooth from start to finish. Highly recommended for anyone looking for quick and trustworthy delivery!!

 **Rupak Luitel**
3 reviews · 5 photos

★★★★★ 6 months ago

highly recommend for anyone needing efficient and trustworthy international shipping do visit reliable cargo

 **Kapil Pandey**
9 reviews · 15 photos

★★★★★ 3 weeks ago **NEW**

नेपाल बाट सामान पठाउन सजिलो र भरपर्दो र विश्वासिलो रहेछ रिलायवल कार्गो त्यती धेरै महङ्गो पनि छैन । तपाईंहरुले पनि सेवा लिनु होला ।

 **Sagar Subedi**
6 reviews · 4 photos

★★★★★ 5 days ago **NEW**

Very good service, excellent packaging of the goods. Got my parcel on time in Australia at my door. Thank you Saugat Timalisina Vai,

Required Documents for Outbound Shipments

01

Shipping Instructions from the shipper

02

Commercial Invoice

03

Packing List

04

Certificate of Origin

05

GSP (Generalized System of Preferences) Certificate

06

Certificate issued by the Handicraft Association of Nepal (required for handicraft goods)

07

Authorization Letter from the Department of Archaeology, Government of Nepal (depending on the nature of goods)

08

Payment Certificate issued by the concerned bank

09

Insurance Policy Copy
Custom Clearance Paper (Yellow Paper)

10

PAN / VAT Certificate or EXIM Code of the Company

Required Documents for Inbound Shipments

01

Commercial Invoice

02

Packing List

03

Certificate of Origin

04

Authorization Letter for Kolkata Clearing and Birgunj Clearing, including authorization for ACoC, NTWC, and NCG.

05

Payment Certificate issued by the concerned bank.

06

Insurance Policy

07

PAN Certificate (Income Tax Registration) and Firm Registration Certificate

08

CTD (Custom Transit Declaration / Export Document)

09

Recommendation Letter from the Ministry of Commerce and Customs Department (Required if the shipment is not under L/C).

10

Additional Documents as required by the Government of Nepal depending on the nature and category of goods.

Terms



DDP – delivered duty Paid (2000 and 2010)

This term represents maximum obligation to the seller. This term should not be used if the seller is unable to directly or indirectly to obtain the import license. The terms means the same as the DDU term with the exception that the seller also will bear all costs & risks of carrying out customs formalities including the payment of duties, taxes & customs fees.

DDU – Delivered Duty Unpaid (Incoterms 2000)

DDU (Delivered Duty Unpaid) is an international trade term used in Incoterms 2000. Under this term, the seller is responsible for delivering the goods to the named destination in the buyer's country, but the buyer is responsible for paying import duties, taxes, and customs clearance costs.

CIP – Carriage and Insurance Paid (2000 and 2010)

This term is the same as CPT with the exception that the seller also has to procure insurance against the buyer's risk of loss or damage to the goods during the carriage. This term may be used for any mode of transportation.

DAF – Delivered At Frontier (2000)

This term means that the seller delivers when the goods are placed at the disposal of the buyer on the arriving means of transport not unloaded, cleared for export but not cleared for import, at the named point & place at the frontier – but before the customs border of the adjoining country. To be used when delivering to a land frontier.

DES – Delivered Ex Ship (2000)

Seller delivers when goods are placed at the disposal of the buyer on board the ship, not cleared for import at the named port of destination. The seller bears all costs & risks in bringing the goods to the named port before discharging. This term can only be used when the goods are to be delivered by sea.

DAT – delivered at Terminal (named terminal at port or place of destination) (2010)

Seller pays for carriage to the terminal, except for costs related to import clearance, and assumes all risks up to the point that the goods are unloaded at the terminal.

ExW – ExWorks (2000 and 2010)

This term represents the seller's minimum obligation, since he only has to place the goods at the disposal of the buyer. The buyer must carry out all tasks of export & import clearance. Carriage & insurance is to be arranged by the buyer.

FAS – Free Alongside ship (2000 and 2010)

This term means that the seller delivers when the goods are placed alongside the vessel at the named port of shipment. The seller is required to clear the goods for export. The buyer has to bear all costs & risks of loss or damage to the goods from that moment. This term can be used for sea transport only.

CPT – Carriage Paid to (2000 and 2010)

This term means that the seller delivers the goods to the carrier nominated by him but the seller must in addition pay the cost of carriage necessary to bring the goods to the named destination. The buyer bears all costs occurring after the goods have been so delivered. The seller must clear the goods for export. This term may be used irrespective of the mode of transport (including multimodal).

FCA – Free Carrier (2000 and 2010)

This term means that the seller delivers the goods, cleared for export, to the carrier nominated by the buyer at the named place. Seller pays for carriage to the named place.

FOB – Free on Board (2000 and 2010)

This term means that the seller delivers when the goods pass the ship's rail at the named port of shipment. This means the buyer has to bear all costs & risks to the goods from that point. The seller must clear the goods for export. This term can only be used for sea transport. If the parties do not intend to deliver the goods across the ship's rail, the FCA term should be used.

CFR – Cost and freight (2000 and 2010)

This term means the seller delivers when the goods pass the ship's rail in the port of shipment. Seller must pay the costs & freight necessary to bring the goods to the named port of destination, BUT the risk of loss or damage, as well as any additional costs due to events occurring after the time of delivery is transferred from seller to buyer. Seller must clear goods for export. This term can only be used for sea transport.

CIF – Cost, Insurance, freight (2000 and 2010)

The seller delivers when the goods pass the ship's rail in the port of shipment. Seller must pay the cost & freight necessary to bring goods to named port of destination. Risk of loss & damage same as CFR. Seller also has to procure marine insurance against buyer's risk of loss/ damage during the carriage. Seller must clear the goods for export. This term can only be used for sea transport.



Get in touch with us today and experience fast, safe, and dependable courier solutions.



Ready to Ship?

Scan the QR code to connect with us on Social Media.



Reliable Cargo



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Reliable Cargo



Reliable Cargo Courier

Get In Touch With Us



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Landline: 01-5971231

WhatsApp/Viber: 9851244506,
9849880506, 9767920054



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